

Disaster and Emergency Management Resources

Beware of Fraud in Disaster Areas

- Disasters often produce fraudulent practices by people seeking to take advantage of the situation. This includes price gouging, poor workmanship, and con-artist scams.
- All electrical, plumbing, and structural work should be performed by a licensed, insured, and experienced worker. Uninsured workers may have the right to sue you if they are injured on your property, and unskilled workers may pose a serious, even life-threatening risk to your family.
- The following tips will help you avoid **home repair fraud:**
 - Although it may seem as if repairmen are in short supply after a disaster, it makes good economic sense to shop around first before hiring a repairman for the job.
 - ➤ Be wary of door-to-door salesmen.
 - ➤ Never let anyone begin working on your home or business without first establishing a written contract.
 - A good contract should include the contractor's name, business name, phone number, and address.
 - ➤ The contract should include a thorough description of the work to be completed, the grade and quality of materials to be used, the agreed-upon starting and completion dates, the total cost, payment schedule, warranty limits, and the contractor's signature.
 - Make your first payment after the contract is established and make your final payment when the work is completed to your satisfaction.

Adapted from resource material developed by the Illinois Extension Service entitled "After a Disaster"